



Isha G  
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### REGION

Antwerp - Leuven - Brussels - On Remote

### PROFILE

Hi,

My name is Isha. Over the years I have built up quite a few relevant, professional experiences with full dedication and in diverse contexts. Since 2020, however, I have decided to focus professionally on a true passion of mine: software development. As a software developer I can fully use my assets, such as my sense of efficiency and detail, my go-getter mentality, technical versatility and perseverance to always strive for the best.

Development profile: Full stack.

### PERSONAL SKILLS

- ✓ **DETAIL ORIENTED**
- ✓ **ENTHUSIASTIC**
- ✓ **HIGH LEARNING ABILITY**
- ✓ **MOTIVATED**
- ✓ **PERSEVERANT**
- ✓ **PRECISE**
- ✓ **PROBLEM-SOLVING**
- ✓ **RESPONSIBLE**
- ✓ **STRONG ANALYTICAL SKILLS**
- ✓ **TEAM-MINDED**

### LANGUAGES



### EDUCATION

2021 .Net Developer  
VDAB

### TRAINING

2022 **OutSystems: Low code development**  
Introduction to OutSystemsintegrated development, how to use it to develop full-stack applications.

2021 **Scrum Project**  
Scrum group project in the context of VDAB course: developing an ASP.Net application from scratch.

### TECHNICAL SKILLS

#### PROGRAMMING

.Net/C#



Entity Framework



Web API



Angular



JavaScript



ASP.Net MVC



XML



HTML/CSS



#### SOFTWARE

Atlassian Jira



Visual Studio



VS Code



Agilepoint BPMS



Bitbucket



Resharper



SSRS



NHibernate



#### DATABASES

MSSQL Server



MySQL



#### METHODOLOGIES

TDD



UML



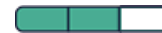
OOP



Agile, Scrum



MVC



## PROJECT HISTORY

01.2022 - 01.2023

Low Code Developer  
Remecare Config,  
**Remecare**

### Remecare

**Low Code Developer**  
**Remecare Config.**

Description:

Web and mobile application for medical administration between different care practitioners. Patients get enrolled in a specific therapy. Therapies can consist of generic care paths for a group of indications or for a type of medication by request of a pharmaceutical company.

Tasks:

- Implementing front end features for new therapies in company specific configuration module;
- Working out new business logic flows to communicate with back end in BPM Software;
- Implementing e-mail templates in SSRS;
- Maintaining and updating both front end features, business logic flows and SSRS reports for existing therapies;
- Testing new therapies and changes.

Technology: Agilepoint BPMS, SSRS, C#, XML

## PROFESSIONAL BACKGROUND

07.2021 - 11.2021

Employee  
Full Stack .Net Developer  
**Linearity**

### Linearity

**Employee**  
**Full Stack .Net Developer**

Description:

- Independently developing, testing and implementing new front end and back end features as well as improving existing code in both LifeWeb and LoanWeb.
- Taking care of personal customer contact for one of the main customers of Linearity.

Technologies: .Net Core 3.1, .Net Framework 5.0, WebAPI, NUnit, Angular 12, MS SQL Server, Git, Scrum.

11.2018 - 12.2019

Employee  
Customer Service Agent  
**Syntra AB**

### Syntra AB

**Employee**  
**Customer Service Agent**

Description:

- Helping and advising customers through email, chat or phone.
- Providing advise tailored to their needs.
- Follow up from A till Z: from first contact till administrative processing.
- Representing Syntra AB at various training fairs. I took on an advisory role towards final-year students and recent graduates.
- Presenting training opportunities within Syntra AB in final year classes.

05.2017 - 10.2018

Employee  
Social Media Agent  
**Coolblue**

### Coolblue

**Employee**  
**Social Media Agent**

Description:

- In the context of Coolblue's ambitions to build a social media team in Belgium, I was part of the first Social Media Agents Team.
- Helping and advising customers through diverse social media channels: Facebook, Twitter & Instagram.
- Going the extra mile: not only the administrative processing, but also taking creative initiatives to strengthen the customer relationship.

05.2016 - 04.2017

Employee  
Customer Service Agent  
**Coolblue**

08.2015 - 04.2016

Employee  
Merchandiser Goods Flow  
**Makro Cash & Carry**